



**Website disclosure of Lending Service Providers/ Digital Lending Partners:**

Particulars	Lending Service Provider ('LSP')	Digital Lending App ('DLA')
<b>Name of the LSP/ DLA (Mention separately for each of the engagement)</b>	True Credits Pvt Ltd	True Balance (operated by Balancehero India Private Limited)- DLA
<b>Logo of the LSP/ DLA</b>		
<b>Details of activities for which the LSP/ DLA is engaged (Mention separately for each of the engagement)</b>	<ol style="list-style-type: none"> <li>1. Advertising and Marketing</li> <li>2. Assistance in Development, Disbursement &amp; Management of Loan Products</li> <li>3. Support in Loan Origination &amp; Customer Acquisition</li> <li>4. Initial background checking, pre-assessment &amp; fraud assessment</li> <li>5. Assistance in Know Your Customer process and on-boarding support</li> <li>6. Monitoring collection and recoveries</li> <li>7. Customer service support</li> </ol>	Digital Lending Platform to facilitate lending
<b>Contact details of Nodal Grievance Redressal Officer of LSP/ DLA</b>	<a href="https://www.truebalance.io/true-credits-client-grievance-redressal-policy">https://www.truebalance.io/true-credits-client-grievance-redressal-policy</a>	<a href="https://www.truebalance.io/true-credits-client-grievance-redressal-policy">https://www.truebalance.io/true-credits-client-grievance-redressal-policy</a>
<b>Details of Customer Support of LSP/ DLA</b>	<a href="https://www.truecredits.in/contact-us">https://www.truecredits.in/contact-us</a>	<a href="https://www.truebalance.io/">https://www.truebalance.io/</a>
<b>Link to section on website of LSP/ DLA for customers</b>	<a href="https://www.truecredits.in/contact-us">https://www.truecredits.in/contact-us</a>	<a href="https://api.truebalance.cc/v2/complaint/request">https://api.truebalance.cc/v2/complaint/request</a>

<b>to lodge a complaint</b>		
<b>Website URLs, including App links in Google Playstore or Apple Appstore</b>	<a href="https://www.truecredits.in/">https://www.truecredits.in/</a>	<a href="https://www.truebalance.io/">https://www.truebalance.io/</a> <a href="https://play.google.com/store/apps/details?id=com.balancehero.truebalance&amp;source_caller=ui&amp;shortlink=WebHome&amp;c=Website-TB-Cashloan-7Jul21-HomePage&amp;pid=WebHomePage&amp;deep_link_value=cashloan.status&amp;af_click_lookback=7d&amp;af_channel=Website-TB-Cashloan-7Jul21-HomePage&amp;af_adset=Website-TB-Cashloan-7Jul21-HomePage&amp;pli=1">https://play.google.com/store/apps/details?id=com.balancehero.truebalance&amp;source_caller=ui&amp;shortlink=WebHome&amp;c=Website-TB-Cashloan-7Jul21-HomePage&amp;pid=WebHomePage&amp;deep_link_value=cashloan.status&amp;af_click_lookback=7d&amp;af_channel=Website-TB-Cashloan-7Jul21-HomePage&amp;af_adset=Website-TB-Cashloan-7Jul21-HomePage&amp;pli=1</a>
<b>Link to Privacy Policy of LSP/ DLA</b>	<a href="https://www.truecredits.in/privacy-policy">https://www.truecredits.in/privacy-policy</a>	<a href="https://www.truebalance.io/privacy-policy">https://www.truebalance.io/privacy-policy</a>
<b>Link to Customer Data Handling and Storage Policy of LSP/ DLA</b>	<a href="https://www.truecredits.in/privacy-policy">https://www.truecredits.in/privacy-policy</a>	<a href="https://www.truebalance.io/privacy-policy">https://www.truebalance.io/privacy-policy</a>
<b>Details of loan products provided through Vivriti Capital Private Limited</b>	Personal Loan	Personal Loan
<b>Name of the Lender</b>	Vivriti Capital Private limited	Vivriti Capital Private Limited